

2020

Ticket2000 Ticket1000

Mobility with the Ticket2000
and Ticket1000



Subscription
application
in this brochure



www.vrr.de



Ticket2000 und Ticket1000

This pass is available on a subscription basis or as a monthly ticket.



Pass features	Around the clock in the selected zone of validity or from 9 a.m. 	Optionally transferable to another person	Around the clock bicycle transport 
Ticket2000	✓	✓	✓
Ticket1000	✓		

The Ticket2000 is available as a personal pass or as a transferable pass.
The Ticket1000 is a personal pass and is only valid with a photo ID.

Fare categories



Ticket2000	A1	A2
Monthly pass**	80,80	85,55
Subscription pass	71,71	75,93
Subscription savings per month/year***	9,09 / 109,08	9,62 / 115,44
9 a.m. monthly pass**	60,45	63,70
9 a.m. subscription pass	53,65	56,53
Subscription savings per month/year***	6,80 / 81,60	7,17 / 86,04

Fare categories

Ticket1000	A1	A2
Monthly pass**	71,20	75,60
Subscription pass	63,19	67,10
Subscription savings per month/year***	8,01 / 96,12	8,50 / 102,00
9 a.m. monthly pass**	53,00	56,20
9 a.m. subscription pass	47,04	49,88
Subscription savings per month/year***	5,96 / 71,52	6,32 / 75,84

**Available online as a 30-day pass with a flexible starting date.

***Averages based on the price monthly of a Ticket2000 / Ticket1000 with an annual subscription.

		Extras		
		M – F after 7 p.m.; all day long on weekends and public holidays*		
Mobility guarantee (See page 10)		validity throughout the VRR operating area	No extra charge for accompanying passengers, up to:	
up to € 25 between 5 a.m. and 8 p.m.; up to € 50 between 8 p.m. and 5 a.m.	up to € 50 around the clock		1 adult 	3 children (6 – 14 years) 
	✓	✓	✓	✓
✓				✓

*until 3 a.m. on the following day

A3	B	C	D
89,25	124,80	164,50	209,65
79,21	110,76	145,99	186,06
10,04 / 120,48	14,04 / 168,48	18,51 / 222,12	23,59 / 283,08
66,40	95,10	123,85	159,05
58,93	84,40	109,92	141,16
7,47 / 89,64	10,70 / 128,40	13,93 / 167,16	17,89 / 214,68

A3	B	C	D
79,20	113,55	153,55	193,90
70,29	100,78	136,28	172,09
8,91 / 106,92	12,77 / 153,24	17,27 / 207,24	21,81 / 261,72
58,75	84,40	113,55	145,35
52,14	74,91	100,78	129,00
6,61 / 79,32	9,49 / 113,88	12,77 / 153,24	16,35 / 196,20

Overview of towns and cities with fare categories A1 through A3
on pages 10 and 11
Prices in euros per month

VRR fare categories

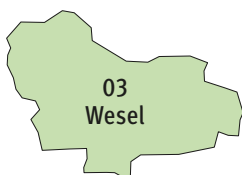
Fare category A

Fare category A is generally valid for trips within a city or town.

A1 in smaller cities and towns

A2 in eleven larger towns and cities with good public transport networks

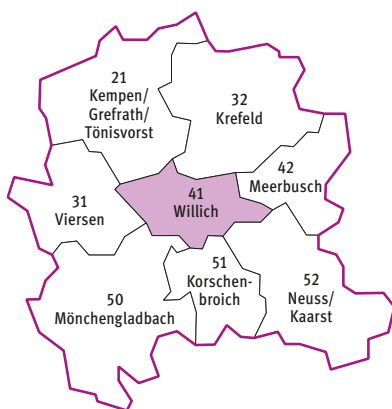
A3 in five large cities with very dense and high-quality local transport services



Example: Fare category A1 Wesel

Fare category B

In fare category B, select a central fare zone from which you can travel into the directly adjacent fare zones. Note that the central fare zone does not need to be the fare zone in which you reside. You could, for example, live in Krefeld, but choose Willich as your central tariff area.



Example: Fare category B with central fare zone Willich and bordering fare zones

Fare category C

Fare category C covers moderate travel distances. You can choose between 19 different regions within the VRR network.



Example: Fare category C with region no. 15

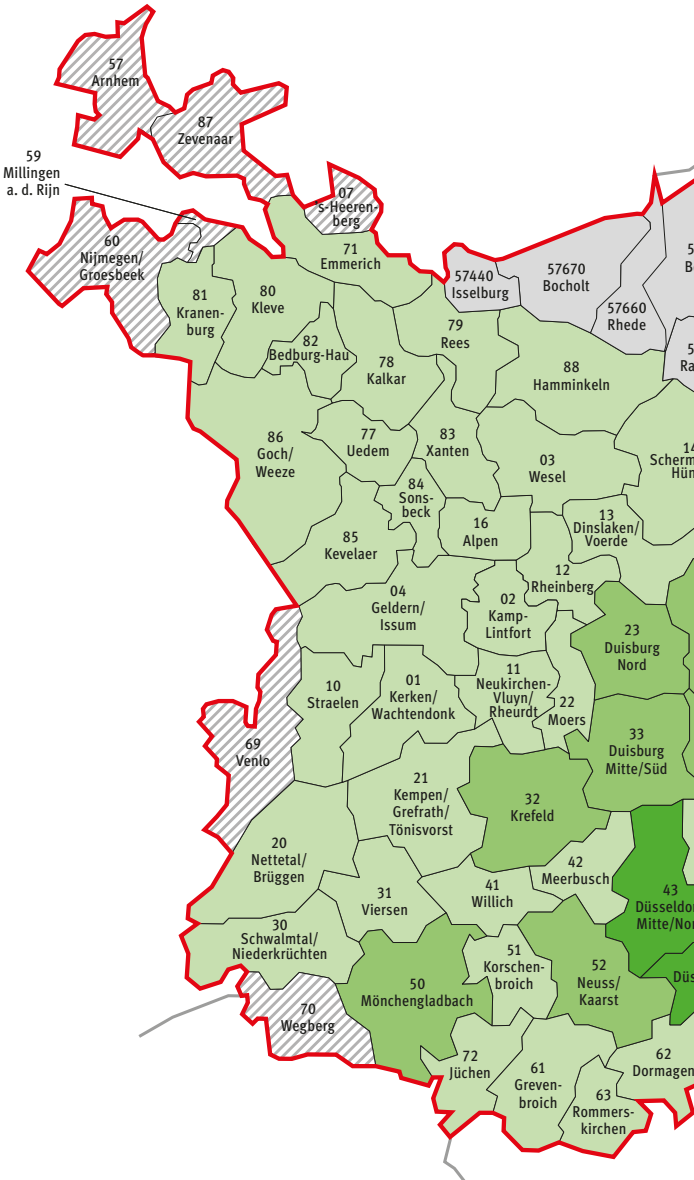
Fare category D

With tickets of fare category D, you can travel anywhere within the entire VRR network.

Overview of fare category D on pages 6 and 7.

Would you like to travel beyond the VRR network area? On page 11 you can inform yourself about the Einfach-WeiterTicket.

VRR operating area



- Fare category A1
- Fare category A2
- Fare category A3
- VRR fares only valid on certain lines and only for through-transit.
- VRR fares valid on all lines, but only for through-transit. KombiTickets not valid.
- VRR fares valid on all lines, but only for through-transit.
- Fare category D



Why you can only benefit from a subscription ticket:

NEW

Can be cancelled at any time: Your subscription can be cancelled by up to the 15th of a calendar month. If you cancel before the end of the first 12 months, you will be charged the difference with the corresponding monthly ticket price from the first month of your subscription. You will therefore never pay more than the price of a monthly ticket. There will be no surcharge after the first 12 months. The cancellation period of up to the 15th of a calendar month remains.

- You can save hard cash compared to a regular monthly pass.
- You can save time by not having to buy individual tickets or wait in queues.
- Your subscription pass will be in the form of a chip card, meaning that you will never have to worry about forgetting to buy new monthly passes.
- You can travel at your leisure by bus or train, since your ticket will always be on you.
- You can change the fare category of your subscription ticket at no charge as needed.
- If you lose your chip card, we will quickly issue a replacement (subject to presentation of a photo ID and payment of a small processing fee).

Free travel on your birthday across the entire VRR network!



Ticket1000 holders may travel on their birthday in 2020 with an extra two people before 7 p.m. and two adults and three children after 7 p.m. across the VRR network for a birthday trip. As a Ticket2000 holder, you may travel on your birthday in 2020 with an extra two people before 7 p.m. and three adults and three children after 7 p.m. across the VRR for a birthday trip. For more information go to www.vrr.de.

Add-on tickets

ZusatzTicket

The ZusatzTicket expands the validity of your pass (you need one ZusatzTicket for **each person, journey and supplemental use**).

ZusatzTicket (add-on ticket)	3,60
4-pack ZusatzTicket (add-on ticket)	13,00

Prices in euros

Ticket2000	Ticket1000
<ul style="list-style-type: none"> ■ Monday through Friday before 7 p.m.: Expansion of the zone of validity to the entire VRR operating area 	<ul style="list-style-type: none"> ■ Expansion of the zone of validity to the entire VRR operating area
<p>or</p> <ul style="list-style-type: none"> ■ bicycle transport for persons travelling on the ticket 	<p>or</p> <ul style="list-style-type: none"> ■ bicycle transport
<p>or</p> <ul style="list-style-type: none"> ■ 1st class travel 	<p>or</p> <ul style="list-style-type: none"> ■ 1st class travel

1st class tickets

Fare category	A/B	C/D
1st class single journey (ZusatzTicket / add-on ticket)	3,60	3,60
1st class monthly pass	48,20	86,85
1st class monthly pass as part of a subscription	42,78	77,08

Fare category	A	B/C	D
IC/EC monthly surcharge*	66,50	66,50	66,50
IC/EC monthly surcharge as part of a subscription*	56,50	56,50	56,50

*Anticipated validity until 31.12.2020.

Prices in euros

IC/EC surcharges can be paid at DB sales points and VRR / Abellio Customer Centres.

Bicycle transport

In general, the transport company will gladly transport your bicycle as well. However, in the interests of all passengers, this may depend on the time of day, the volume of passengers and the space available. Please familiarise yourself in advance with the applicable carry-on regulations of your transport company.

Timetable app

Would you like to travel by bus and rail and do you need information and services for your journey? With the VRR timetable app and the timetable apps from the local transport companies for iOS and Android you can always have your own personal travel companion with you. Simply enter your starting location and your final destination and the app will show the local transport connections you need to take. If there should be any service interruptions during your journey, you shall be informed of this on your smartphone. You can download the apps from the respective app stores.



Mobility guarantee

We always strive to bring you to your destination on time. However, if we are unable to do this due to traffic, illegal parking or malfunctions of vehicles and operating equipment, you can take advantage of our mobility guarantee. This is valid for all VRR and NRW tickets. It applies if the transport you have chosen departs from the stop 20 minutes later than indicated on the schedule and no other obvious bus or rail alternative exists. If you end up needing to take an IC/EC, ICE or taxi to complete your journey, we will reimburse you for a portion of the additional costs incurred. As a Ticket2000 or BärenTicket customer, you will receive up to **50 euros** for the day. If you use another ticket, we will reimburse you with **25 euros** for trips between 5 a.m. and 8 p.m. For trips between 8 p.m. and 5 a.m., the amount increases to **50 euro**.

All you need to do is submit an application to your transport company within 14 days of the delay incident. You can obtain the form for this at your customer centre or as a download at www.vrr.de.

Trips beyond the local transport network

EinfachWeiterTicket

With the EinfachWeiterTicket, it is easy and uncomplicated to move between the VRR, the Aachener Verkehrsverbund (AVV) and the Verkehrsverbund Rhein-Sieg (VRS). This must be combined with a time-based ticket/pass (Monthly ticket/subscription ticket) or a network-wide KombiTicket (See page 30) from VRR, AVV or VRS or an NRW time-based ticket/pass.



With this flat-rate supplementary ticket, you can extend the range of your ticket for journeys beyond the boundaries of your home transport association. The ticket is valid for four hours from validation on all public transport offered by VRR, AVV and VRS. You may change any number of times, but circular trips and return trips are not allowed.

	1st class	2nd class
EinfachWeiterTicket Adult	10,20	6,80
EinfachWeiterTicket Child	5,10	3,40

Prices in euros

Subscription terms & conditions

You may view the complete subscription terms & conditions as well as our conditions of transport and fare conditions in the Customer Center or online at www.vrr.de.



**Mobile timetables
and ticket purchases
using the VRR app**

Do you still have questions?
Our staff will be happy to help you:

Service Telephone 0 180 6/50 40 30

(€0.20/call when calling via German land line;
mobile phone max. €0.60/call)

Online timetables

www.vrr.de

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We wish you a pleasant journey
your Verkehrsverbund Rhein-Ruhr

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